# Maggard Fulfillment Policy for Credit Card Payments via Stripe®

These policies will aid users determine how Maggard Information Associates, LLC fulfills orders and payments made by credit card via the payment processor Stripe.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person on this website and compliant to the Company's terms and conditions, either therein or in a separate written contract. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing laws of the State of New York. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

## **Fulfillment Policy**

At MAGGARD, we ensure that the services we provide are satisfactory. Customer satisfaction is our utmost priority as we take all complaints about the services we render very seriously. This Fulfillment Policy (the "Policy") informs you about our delivery policy and the rules and guidelines relating to the refunds for services purchased from our Company. Please read this Policy carefully to understand your rights and also understand the requirements for the refund. Our services are billed in U.S. Dollars.

# **Delivery Policy**

At MAGGARD, we sell digital marketing services. We deliver our services to clients via electronic and telephonic means pursuant to our client's requests.

#### Refunds

We may refund your state DMV fees minus any applicable processing charges. We will not refund your service fee.

## Return Policy

We cannot provide returns of any deliverables. All sales are final.

## **Cancellation Policy**

The following are to note: Once an application has been submitted for review, all service fees are due. If a deal is cancelled, the service fee will not be refunded.

#### Administrative Fee

The following are to note:

All refunds are subject to 10% administrative fee charges.

## How to make a complaint

If you are dissatisfied with the service provided to you and you are eligible for a refund under this Policy, you must send an email to billing@maggard.net stating your complaints and we will immediately verify your complaints. Refunds are issued at our discretion as they may be accepted or rejected.

#### Contact Us & Customer Service Contact Details

For enquiries or comments regarding this Policy, customers may send an email to <a href="mailto:billing@maggard.net">billing@maggard.net</a> or call 518-463-2426